# Westlaw.

945 S.W.2d 819

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(Cite as: 945 S.W.2d 819)

Trinity Universal Ins. Co. v. Cowan Tex., 1997.

Supreme Court of Texas.
TRINITY UNIVERSAL INSURANCE COMPANY and Trinity Lloyd's Insurance Company, Petitioners,

Nicole COWAN, individually and as assignee of Gregory D. Gage, Respondent.

No. 95-1160.

May 16, 1997.

Subject of provocative photographs distributed by insured while employed as photo lab clerk brought action against homeowners' liability insurer to collect on judgment against insured. The 98th Judicial District Court, Travis County, Mike Lynch, J., granted subject's motion for partial summary judgment. Insurer appealed. The Court of Appeals, Carroll, C.J., 906 S.W.2d124, affirmed. On application for writ of error, the Supreme Court, Cornyn, J., held that: (1) "bodily injury" covered by policy does not include purely emotional injuries, and (2) insured's intentional tort in copying photographs and showing them to friends was not "accident" and, therefore, was not covered.

Reversed and rendered.
West Headnotes
[1] Insurance 217 2914

217 Insurance

217XXIII Duty to Defend
217k2912 Determination of Duty
217k2914 k. Pleadings. Most Cited Cases
(Formerly 217k514.10(1))

Under "complaint allegation rule," factual allegations in pleadings and policy language determine insurer's duty to defend.

[2] Insurance 217 2268

217 Insurance

217XVII Coverage--Liability Insurance

217XVII(A) In General

217k2267 Insurer's Duty to Indemnify in

General

217k2268 k. In General. Most Cited Cases (Formerly 217k512(2))

Liability insurer's duty to indemnify is triggered by actual facts establishing liability in underlying suit.

# [3] Insurance 217 \$\infty\$ 2911

217 Insurance

217XXIII Duty to Defend

217k2911 k. In General; Nature and Source of

Duty. Most Cited Cases

(Formerly 217k514.9(1))

Duty to defend and duty to indemnify by insurer are distinct and separate.

# [4] Insurance 217 2276

217 Insurance

217XVII Coverage--Liability Insurance
217XVII(A) In General
217k2273 Risks and Losses
217k2276 k. Bodily Injury. Most Cited

<u>Cases</u>

(Formerly 217k435.35)

"Bodily injury" within liability coverage of homeowners' insurance policy does not include purely emotional injuries or pure mental anguish, but requires injury to physical structure of human body, even though tort law allows for recovery of mental anguish damages unaccompanied by physical manifestations in some circumstances.

# [5] Insurance 217 \$\infty\$ 1806

217 Insurance

217XIII Contracts and Policies
217XIII(G) Rules of Construction
217k1806 k. Application of Rules of Contract
Construction. Most Cited Cases

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(Formerly 217k146)

Interpretation of insurance contracts is governed by same rules as interpretation of other contracts.

# [6] Insurance 217 21824

#### 217 Insurance

217XIII Contracts and Policies

217XIII(G) Rules of Construction

217k1824 k. Definitions in Policies. Most

#### Cited Cases

(Formerly 217k146.5(1))

When terms are defined in insurance policy, those definitions control.

# [7] Insurance 217 2276

### 217 Insurance

217XVII Coverage--Liability Insurance 217XVII(A) In General

217k2273 Risks and Losses

217k2276 k. Bodily Injury. Most Cited

#### Cases

(Formerly 217k435.35)

# Insurance 217 2914

# 217 Insurance

217XXIII Duty to Defend

217k2912 Determination of Duty

217k2914 k. Pleadings. Most Cited Cases

(Formerly 217k514.10(2))

Allegations of mental injury without any claims of physical manifestations did not plead bodily injury within liability coverage or homeowners' insurance policy and, therefore, did not trigger insurer's duty to defend; physical manifestations were not implicit in claim for mental anguish; abrogating <u>Bulgerin v. Bulgerin, 724 S.W.2d 943 (Tex.App.-San Antonio 1987).</u>

# [8] Insurance 217 2915

#### 217 Insurance

217XXIII Duty to Defend

217k2912 Determination of Duty

217k2915 k. Matters Beyond Pleadings. Most

#### Cited Cases

(Formerly 217k514.10(1))

Although allegations in petition are liberally construed in determining duty to defend and any doubt is resolved in favor of insured, facts will not be read into pleadings for that purpose.

# [9] Insurance 217 2938

#### 217 Insurance

217XXIII Duty to Defend

217k2936 Evidence

217k2938 k. Presumptions. Most Cited Cases

(Formerly 217k514.21(1))

Even if physical manifestations are inseparable from mental anguish in some cases, in context of determining liability insurer's duty to defend, claim for physical manifestations and thus for bodily injury will not be presumed when none is pleaded.

# [10] Damages 115 \$\infty\$ 161

#### 115 Damages

115VIII Pleading

115k156 Issues, Proof, and Variance

115k161 k. Mental Suffering and Emotional

Distress. Most Cited Cases

Claim for physical manifestations of mental anguish is not implicitly raised by pleading of mental anguish.

# [11] Insurance 217 2275

#### 217 Insurance

217XVII Coverage--Liability Insurance

217XVII(A) In General

217k2273 Risks and Losses

217k2275 k. Accident, Occurrence or

### Event. Most Cited Cases

(Formerly 217k435.36(6))

Insured's intentional tort of copying photographs as photo lab clerk and showing them to friends was not "accident" and, therefore, was not "occurrence" within liability coverage of homeowners' insurance policy defining "occurrence" as accident resulting in bodily injury or property damage during policy period, even if insured did not expect or intend subject of photographs to learn of his actions.

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# [12] Insurance 217 2275

217 Insurance

217XVII Coverage--Liability Insurance 217XVII(A) In General

217k2273 Risks and Losses

217k2275 k. Accident, Occurrence or

Event. Most Cited Cases

(Formerly 217k435.36(6))

Intentional conduct giving rise to injury can be "accident" and thus "occurrence" within liability coverage of homeowners' insurance policy; contrary construction of term "accident" would render surplusage intentional injury exclusion.

### [13] Insurance 217 \$\infty\$ 2915

217 Insurance

217XXIII Duty to Defend
 217k2912 Determination of Duty
 217k2915 k. Matters Beyond Pleadings. Most

<u>Cited Cases</u> (Formerly 217k514.10(1))

Homeowners' liability insurer had no duty to investigate coverage for claim against insured for mental anguish from his acts of copying photographs as photo lab clerk and showing them to friends; insurer was entitled to rely solely on factual allegations in tort complaint in determining whether it had duty to defend.

# [14] Insurance 217 2914

217 Insurance

217XXIII Duty to Defend
217k2912 Determination of Duty
217k2914 k. Pleadings. Most Cited Cases
(Formerly 217k514.10(1))

Under "complaint allegation rule" insurer is entitled to rely solely on factual allegations contained in petition in conjunction with terms of policy to determine whether it has duty to defend.

Ben Taylor, Dallas, <u>Jack McKinley</u>, Houston, for Petitioners.

Ray Chester, David Denis Griner, Austin, for Respondent.

CORNYN, Justice, delivered the opinion for a unanimous Court.

We decide in this case the meaning of two terms commonly used in insurance policies. First, we decide whether mental anguish alone is a "bodily injury" under a standard homeowners' insurance policy defining "bodily injury" as "bodily harm, sickness or disease." We conclude that, absent an allegation of physical manifestation of mental anguish, a claim of mental anguish is not a "bodily injury" as defined in the policy for purposes of invoking the duty to defend. Second, we decide whether an insured's intentional tort that results in unintended injuries is an "accident," and thus an "occurrence" under the same policy. We conclude that it is not, and thus there is no coverage under the policy.

Gregory Gage was working at an H.E.B. Photo Place as a photo lab clerk when a roll of film containing somewhat revealing pictures of Nicole Cowan was delivered for developing. Gage made extra prints of four of the pictures and took them home. He later showed them to some friends and left the pictures with one friend with instructions to throw them away. That friend, however, showed the pictures to someone else, who \*821 was a friend of Cowan and who told her of Gage's actions. Cowan then sued Gage and H.E.B., alleging, among other things, negligence and gross negligence. Cowan alleged that she had suffered "severe mental pain, a loss of privacy, humiliation, embarrassment, fear, frustration, mental anguish, and [would] continue to do so in the future." Gage, who was about twenty years old and living with his parents at the time, notified his parents' homeowners' insurance carrier, Trinity Lloyd's Insurance Company, a subsidiary of Trinity Universal Insurance Company (collectively "Trinity"), of the suit.

Trinity initially defended Gage under a reservation of rights, but later denied coverage and withdrew its defense. Cowan settled with H.E.B., and then Gage agreed to assign to Cowan any claims he might have against Trinity in exchange for her promise not to execute against any of his assets except any coverage afforded by the Trinity policy. During the ensuing nonjury trial against Gage, at which he did not appear or otherwise defend, Cowan and her mother testified

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that Nicole suffered mental anguish, along with headaches, stomachaches, and sleeplessness as a result of Gage's actions. The trial court found Gage negligent and grossly negligent, and awarded Cowan \$250,000.

Cowan then filed this lawsuit against Trinity, bringing a claim as Gage's judgment creditor, and also bad faith claims as Gage's assignee. Both parties moved for summary judgment, Cowan on the question of insurance coverage and Trinity on both coverage and bad faith. The trial court granted Cowan's motion and denied Trinity's, leaving the issue of damages, the bad faith claims, and attorney's fees for trial.

Cowan and Trinity settled most of their dispute on the eve of trial. Trinity agreed to pay the \$250,000 underlying judgment, postjudgment interest, and \$100,000 in attorney's fees, and Cowan agreed to waive any claim for extracontractual damages above that amount. Trinity expressly reserved the right to appeal the trial court's partial summary judgment on coverage and whether Trinity was bound by the amount of the underlying judgment. The trial court signed a final judgment incorporating the parties' agreement. Trinity appealed, and the court of appeals affirmed. 906 S.W.2d 124.

Because our decision on the coverage issue is dispositive of this entire controversy, we do not reach Trinity's challenge to the amount of damages, see Tex.R.App. P. 81(c), except to note that it is controlled by our recent decision in State Farm Fire & Casualty Co. v. Gandy, 925 S.W.2d 696 (Tex.1996). There, we held, "In no event ... is a judgment for plaintiff against defendant, rendered without a fully adversarial trial, binding on defendant's insurer or admissible as evidence of damages in an action against defendant's insurer by plaintiff as defendant's assignee." Id. at 714.

On the coverage issue, Trinity complains of the court of appeals' holding that Cowan's alleged "severe mental pain, ... loss of privacy, humiliation, embarrassment, fear, frustration, [and] mental anguish" were "bodily injur [ies]" resulting from a covered "occurrence" under the policy. 906 S.W.2d at 130-31. Cowan's principal arguments are that her claims were covered under the Trinity policy because either (1) her claim for mental

anguish implicitly raised a claim for associated physical manifestations, or (2) a claim for pure mental anguish, even absent *any* physical manifestations, is a "bodily injury" as defined by the policy. Cowan also argues that Trinity waived its right to deny coverage because it did not investigate Cowan's claims. The court of appeals affirmed the trial court's judgment based solely on Cowan's first argument. 906 S.W.2d at 130-31, 133 n. 4.

[1][2][3] Preliminarily, we note that under the "complaint allegation rule," factual allegations in the pleadings and the policy language determine an insurer's duty to defend. American Physicians Ins. Exch. v. Garcia, 876 S.W.2d 842, 847-48 (Tex.1994). "If a petition does not allege facts within the scope of coverage, an insurer is not legally required to defend a suit against its insured." Id. at 848. The duty to indemnify is triggered by the actual facts establishing liability in the underlying suit. Heyden Newport Chem. Corp. v. Southern Gen. Ins. Co., 387 S.W.2d 22, 25 (Tex.1965). Thus, the duty to defend \*822 and the duty to indemnify by an insurer are distinct and separate duties. See American Alliance Ins. Co. v. Frito-Lay, Inc., 788 S.W.2d 152, 153 (Tex.App.-Dallas 1990, writ dism'd).

#### I. Bodily Injury

# A. Pure Mental Anguish Is Not Bodily Injury

[4] Trinity's standard homeowners' policy provides, in relevant part:

Coverage C (Personal Liability)

If a claim is made or suit is brought against an insured for damages because of bodily injury or property damage caused by an occurrence to which this coverage applies,

[Trinity] will:

1. pay up to our limit for the damages for which the insured is legally liable.

2. provide a defense at [Trinity's] expense by counsel of [Trinity's] choice even if the suit is groundless, false or fraudulent. [Trinity] may investigate and settle any claim or suit that [Trinity] decide[s] is appropriate.

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"Bodily injury" is defined as "bodily harm, sickness or disease. This includes required care, loss of services and death that results."

Cowan contends that two Texas cases, City of Austin v. Davis, 693 S.W.2d 31 (Tex.App.-Austin 1985, writ ref'd n.r.e.), and McGovern v. Williams, 741 S.W.2d 373 (Tex.1987), support her argument that pure mental anguish alone is "bodily injury" as defined under Trinity's homeowners' policy. Davis, however, concerned whether a father could recover as a bystander when he and others discovered the body of his son several hours after a fatal fall, not whether mental anguish constitutes "bodily injury" under the terms of an insurance policy, 693 S.W.2d at 33. Compare Davis with Edinburg Hosp. Auth. v. Trevino, 941 S.W.2d 76 (Tex.1997) (declining to recognize bystander recovery in medical malpractice cases). Moreover, in Davis, the parties stipulated to the plaintiff's physical manifestations of emotional distress. 693 S.W.2d at 33.

<u>McGovern</u> is also distinguishable and thus not controlling here. In <u>McGovern</u>, we held that the loss of consortium claim of a wife who had not herself been involved in an automobile accident was derivative of her husband's injuries and was thus not a separate bodily injury for purposes of increasing the applicable policy limits of the couple's automobile insurance policy. <u>741 S.W.2d. at 374</u>. One might, we concede, infer from language in that opinion that mental anguish is a bodily injury:

Loss of consortium, therefore, does not involve any allegation of physical harm, nor does it include an element of mental anguish. Mental anguish is a cause of action separate and distinct from loss of consortium. *Moore v. Lillebo*, 722 S.W.2d 683, 687-88 (Tex.1986). [FN1] In the present case, Mrs. McGovern neither alleged physical harm nor mental anguish. Her claim for loss of consortium, therefore, cannot constitute a claim of "bodily injury."

<u>FN1.</u> We have since held that mental anguish is only an *element* of recoverable damages when some otherwise cognizable legal duty is

breached. See <u>Boyles v. Kerr</u>, 855 S.W.2d 593, 597-598 (Tex.1993). Indeed, this is consistent with <u>Moore v. Lillebo</u>, in which we noted that "mental anguish and loss of society are separate *elements* of recovery" in wrongful death actions. 722 S.W.2d at 688 (emphasis added).

#### Id. at 374-75.

But on closer scrutiny, McGovern does not support Cowan's contention. First, we were answering a different question in McGovern from that presented here, not one of coverage under the definition of terms in the policy, but one of the applicable policy limits given a loss of consortium claim in a case in which coverage was uncontested. Second, later cases relying on McGovern have largely rejected separate mental anguish claims of similarly situated plaintiffs based on the holding that such claims are also derivative of the bodily injury to the person involved in the accident. See Eshtary v. Allstate Ins. Co., 767 S.W.2d 291, 293 (Tex.App.-Fort Worth 1989, writ denied) (applying McGovern's "ultimate rationale" that "the term 'bodily injury' cannot be reasonably construed to incorporate mental pain and anguish if the claim is being asserted as a \*823 derivative claim arising only as a consequence of injuries to another person"); Manriquez v. Mid-Century Ins. Co., 779 S.W.2d 482, 485 (Tex.App.-El Paso 1989, writ denied) (stating that McGovern ultimately turned on fact that the "per person" limit referred only to persons involved in the auto accident and not to persons who suffer a loss as a result of an injury to someone else); Miller v. Windsor Ins. Co., 923 S.W.2d 91, 97 (Tex.App.-Fort Worth 1996, writ denied) ("It is well established that mental anguish and loss of consortium damages suffered by one not involved in an actual accident are not bodily injuries ...."); see also Rosenzweig v. Dallas Area Rapid Transit, 841 S.W.2d 897, 898 (Tex.App.-Dallas 1992, writ denied) (loss of companionship and consortium, mental anguish, and loss of household services were derivative claims, and thus not separate "bodily injury" under the Texas Tort Claims Act.)

Still, at least one of these cases does appear to presume that the person actually involved in an auto accident 945 S.W.2d 819 945 S.W.2d 819, 40 Tex. Sup. Ct. J. 583

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could recover for purely emotional injuries. See <u>Manriquez</u>, 779 S.W.2d at 485 (stating that <u>McGovern</u> interpreted "per person" limits to refer to person "who is actually involved and physically or emotionally injured in the accident") (emphasis added). We now disapprove of this misapplication of <u>McGovern</u> to the extent that it might suggest that coverage exists for "bodily injuries" that are purely emotional in nature.

[5][6] That Texas tort law allows for recovery of mental anguish damages unaccompanied by physical manifestations in some circumstances, see Boyles v. Kerr, 855 S.W.2d 593, 597-598 (Tex.1993), does not mean that insurance coverage for bodily injury necessarily encompasses purely emotional injuries. Interpretation of insurance contracts in Texas is governed by the same rules as interpretation of other contracts. Forbau v. Aetna Life Ins. Co., 876 S.W.2d 132, 133 (Tex.1994); Upshaw v. Trinity Cos., 842 S.W.2d 631, 633 (Tex.1992). And when terms are defined in an insurance policy, those definitions control. See, e.g., Ramsay v. Maryland Am. Gen. Ins. Co., 533 S.W.2d 344, 346 (Tex.1976); see also SL Indus., Inc. v. American Motorists Ins. Co., 128 N.J. 188, 607 A.2d 1266, 1274-75 (1992) (rejecting argument that coverage should exist because tort law allows recovery for emotional distress without bodily injury); Gonzales v. Allstate Ins. Co., 122 N.M. 137, 921 P.2d 944, 947 (1996); Aetna Cas. & Sur. Co. v. First Sec. Bank, 662 F.Supp. 1126, 1128 (D.Mont.1987) (drawing distinction under Montana law between physical injury and mental distress); West Am. Ins. Co. v. Bank of Isle of Wight, 673 F.Supp. 760, 764 (E.D.Va.1987) (pointing out that "The great weight of ... authority points in one direction; ... that 'bodily injury' does not encompass emotional distress, but is limited to physical Indeed, the ... policy definition itself also points powerfully in this direction."). "Tort law and insurance law are not coextensive." SL Indus., 607 A.2d at 1275.

Nor do we find cases construing the term "bodily injury," "injury," or "personal injury" as those terms are used in the Texas Tort Claims Act and Texas Workers' Compensation Act helpful. Just as the insurance policy in this case is controlled by the definitions contained within it, see Ramsay, 533 S.W.2d at 346, those statutes

are to be construed according to the definitions supplied by the statutes themselves.

We hold that "bodily injury," as defined in the Trinity policy, does not include purely emotional injuries, such as those alleged by Cowan, and unambiguously requires an injury to the physical structure of the human body. Our decision comports with the commonly understood meaning of "bodily," which implies a physical, and not purely mental, emotional, or spiritual harm. See Aim Ins. Co. v. Culcasi, 229 Cal.App.3d 209, 280 Cal.Rptr. 766, 772 (1991, review denied); Cotton States Mut. Ins. Co. v. Crosby, 244 Ga. 456, 260 S.E.2d 860, 862 (1979) (use of the term "bodily" in the definition of "bodily injury" is "a genuine attempt to explain words which need no explanation"); Presidential Hotel v. Canal Ins. Co., 188 Ga.App. 609, 373 S.E.2d 671, 672, (1988) ("'[B] odily injury' means just that.... It pertains to physical injury to the body. It does not include non-physical, emotional or mental harm."); \*824State Farm Mut. Auto. Ins. Co. v. Descheemaeker, 178 Mich.App. 729, 444 N.W.2d 153, 154 (1989) (per curiam) ("bodily injury" unambiguously contemplates actual physical harm or damage to body); E-Z Loader Boat Trailers, Inc. v. Travelers Indem. Co., 106 Wash.2d 901, 726 P.2d 439, 443 (1986) ("Sickness" and "disease" are modified by "bodily"); Knapp v. Eagle Property Management Corp., 54 F.3d 1272, 1284 (7th Cir. 1995) (natural reading of "bodily injury, sickness, or disease" indicates that "bodily" modifies all three terms thereby covering only injuries with some Webster's Third New physical component). International Dictionary 245 (1966) also defines "bodily" as "having a body or a material form: physical, corporeal." Likewise, Black's Law Dictionary 175 (6th ed.1990) defines "bodily" as "[p]ertaining to or concerning the body; belonging to the body or the physical constitution; not mental, but corporeal."

Many other courts have previously considered the scope of policy language identical or very similar to that used in the Trinity policy. Under such circumstances, when identical insurance provisions will necessarily be interpreted in various jurisdictions, we think it prudent to strive for uniformity as much as possible. <u>National Union Fire Ins. Co. v. CBI Indus., Inc.</u>, 907 S.W.2d

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#### 517, 522 (Tex.1995).

A substantial majority of those courts considering the question that now confronts us have held that purely mental injuries, such as those pleaded by Nicole Cowan, do not constitute "bodily injury." FN2 A minority of \*825 courts disagree, holding that a purely emotional injury constitutes "bodily injury." FN3

FN2. See, e.g., Kema Steel, Inc. v. Home Ins. Co., 153 Ariz. 315, 736 P.2d 798, 799 (App.1986); Aim Ins. Co. v. Culcasi, 229 Cal.App.3d 209, 280 Cal.Rptr. 766, 773-75 (1991, review denied); Employers Cas. Ins. v. Foust, 29 Cal.App.3d 382, 105 Cal.Rptr. 505, 508 (1972); National Cas. Co. v. Great Southwest Fire Ins. Co., 833 P.2d 741, 747 (Colo.1992); McGuire v. American States Ins. Co., 491 So.2d 606, 608 (Fla.Dist.Ct.App.1986); Cotton States Mut. Ins. Co. v. Crosby, 244 Ga. 456, 260 S.E.2d 860, 862 (1979); Presidential Hotel v. Canal Ins. Co., 188 Ga.App. 609, 373 S.E.2d 671, 672 (1988); Albin v. State Farm Mut. Auto. Ins. Co., 498 So.2d 171, 174 (La.Ct.App.), writ denied, 498 So.2d 1088 (La.1986); Holcomb v. Kincaid, 406 So.2d 646, 649 (La.Ct.App.1981); Levy v. Duclaux, 324 So.2d 1, 10 (La.Ct.App.1976), writ denied, 328 So.2d 887 and 328 So.2d 888 (La.1976); Nickens v. McGehee, 184 So.2d 271, 278 (La.Ct.App.), writ ref'd, 249 La. 199, 186 So.2d 159 (La.1966); Vigna v. Allstate Ins. Co., 686 A.2d 598, 600 (Me.1996); Maine Bonding & Cas. Co. v. Douglas Dynamics, Inc., 594 A.2d 1079, 1081 (Me.1991); Gillchrest v. Brown, 532 A.2d 692, 693 (Me.1987); Daley v. United Servs. Auto Ass'n, 312 Md. 550, 541 A.2d 632, 636 (1988); Allstate Ins. Co. v. Diamant, 401 Mass. 654, 518 N.E.2d 1154, 1157 (1988); State Farm Mut. Auto. Ins. Co. v. Descheemaeker, 178 Mich.App. 729, 444 N.W.2d 153, 154-55 (1989) (per curiam); Greenman v. Michigan Mut. Ins. Co., 173 Mich.App. 88, 433 N.W.2d 346, 348-49

(1988); Farm Bureau Mut. Ins. Co. v. Hoag, 136 Mich.App. 326, 356 N.W.2d 630, 633 (1984, appeal denied); Garvis v. Employers Mut. Cas. Co., 497 N.W.2d 254, 257 (Minn, 1993); Clemens v. Wilcox, 392 N.W.2d 863, 866-67 (Minn.1986); Artcraft, Inc. v. Lumberman's Mut. Cas. Co., 126 N.H. 844, 497 A.2d 1195, 1196 (1985) (per curiam); New Hampshire Ins. Co. v. Bisson, 122 N.H. 747, 449 A.2d 1226, 1227 (1982); SL Indus. v. American Motorists Ins. Co., 128 N.J. 188, 607 A.2d 1266 (1992); Voorhees v. Preferred Mut. Ins. Co., 246 N.J.Super. 564, 588 A.2d 417, 420-23 (App.Div.1991), cert. denied, 126 N.J. 340, 598 A.2d 897 (1991), aff'd 128 N.J. 165, 607 A.2d 1255 (1992); Gonzales v. Allstate Ins. Co., 122 N.M. 137, 921 P.2d 944, 947 (1996); State Farm Mut. Auto. Ins. Co. v. Ramsey, 297 S.C. 71, 374 S.E.2d 896 (1988) (per curiam); Guardian Life Ins. Co. v. Richardson, 23 Tenn.App. 194, 129 S.W.2d 1107, 1115 (1939); *E-Z* Loader Boat Trailers, Inc. v. Travelers Indem. Co., 106 Wash.2d 901, 726 P.2d 439, 443 (1986); Knapp v. Eagle Property Mgmt. Corp., 54 F.3d 1272, 1284 (7th Cir.1995); Travelers Indemnity Co. v. Holloway, 17 F.3d 113, 115 (5th Cir.1994); Allstate Ins. Co. v. McCranie, 716 F.Supp. 1440, 1443 (S.D.Fla.1989), aff'd, Allstate Ins. Co. v. Manning, 904 F.2d 713 (11th Cir.1990); E.E.O.C. v. Southern Pub. Co., Inc., 705 F.Supp. 1213, 1219 (S.D.Miss.1988), aff'd in pertinent part, 894 F.2d 785 (5th Cir.1990); State Farm Fire & Cas. Co. v. Hiermer, 720 F.Supp. 1310, 1315 (S.D.Ohio 1988), aff'd, 884 F.2d 580 (6th Cir.1989); Continental Cas. Co. v. Synalloy Corp., 667 F.Supp. 1550, 1559 (S.D.Ga.1985), aff'd, 826 F.2d 1024 (11th Cir.1987); Bituminous Fire & Marine Ins. Co. v. Izzy Rosen's, Inc., 493 F.2d 257, 261 (6th Cir.1974); Commercial Union Ins. Co. v. Image Control Property Management, *Inc.*, 918 F.Supp. 1165, 1170-71 (N.D.III.1996); American States Ins. Co. v. Hanson Indus., 873 F.Supp. 17, (N.D.Tex.1995); Maryland Cas. Co. v. Texas

Commerce Bancshares, Inc., 878 F.Supp. 939, 942 (N.D.Tex.1995); Union Mut. Ins. Cos. v. Stotts, 837 F.Supp. 814, 817 (N.D.Tex.1993); United Pacific Ins. Co. v. First Interstate Bancsystems, 690 F.Supp. 917, 918 (D.Mont.1988); Aetna Cas. & Sur. Co. v. First Sec. Bank, 662 F.Supp. 1126, 1128 (D.Mont.1987); West Am. Ins. Co. v. Bank of Isle of Wight, 673 F.Supp. 760, 764-65 (E.D.Va.1987); Western Cas. & Sur. Co. v. Waisanen, 653 F.Supp. 825, 832 (D.S.D.1987); American & Foreign Ins. Co. v. Church Schools, 645 F.Supp. 628, 632 (E.D.Va.1986); Kufalk v. Hart, 636 F.Supp. 309, 311-12 (N.D.III.1986); St. Paul Fire & Marine Ins. Co. v. Campbell County School Dist. No. 1, 612 F.Supp. 285, 287 (D.Wyo.1985); Grant v. North River Ins. Co., 453 F.Supp. 1361, 1367 (N.D.Ind.1978); Rolette County v. Western Cas. & Sur. Co., 452 F.Supp. 125, 130 (D.N.D.1978); United States Fidelity & Guar. Co. v. Shrigley, 26 F.Supp. 625, 627-28 (W.D.Ark.1939).

FN3. See American States Ins. Co. v. Cooper, 518 So.2d 708, 710 (Ala.1987); First Ins. Co. v. Lawrence, 77 Hawai'i 2, 881 P.2d 489, 494 (1994); Pekin Ins. Co. v. Hugh, 501 N.W.2d 508, 511-12 (Iowa 1993); Crabtree v. State Farm Ins. Co., 632 So.2d 736, 744-45 (La.1994); Williamson v. Historic Hurstville Ass'n, 556 So.2d 103, 106-07 (La.Ct.App.1990); Bloodworth v. Carroll, 455 So.2d 1197, 1205 (La.Ct.App.1984), rev'd on other grounds, 463 So.2d 1313 (La.1985); Lees v. Smith, 363 So.2d 974, 980 (La.Ct.App.1978); Loewenthal v. Security Ins. Co., 50 Md.App. 112, 436 A.2d 493, 499 (1981); Wolfe v. State Farm Ins. Co., 224 N.J.Super. 348, 540 A.2d 871, 873-74, cert. denied, 111 N.J. 654, 546 A.2d 562 (1988); Lavanant v. General Accident Ins. Co., 79 N.Y.2d 623, 584 N.Y.S.2d 744, 746-48, 595 N.E.2d 819, 821-23 (1992); Morrison Assurance Co. v. North Am. Reinsurance Corp., 588 F.Supp. 1324, 1327 (N.D.Ala.1984), aff'd, 760 F.2d 279 (11th Cir.1985); Allstate Ins. Co. v. Biggerstaff, 703 F.Supp. 23, 25 (D.S.C.1989); Omark Indust. v. Safeco Ins. Co., 590 F.Supp. 114, 117 (D.Or.1984); see also Board of County Supervisors v. Scottish & York Ins. Servs., Inc., 763 F.2d 176, 177 n. 1 (4th Cir.1985).

# B. Physical Manifestations Are Not Implicit in a Claim for Mental Anguish

[7][8][9] At trial, Cowan testified that she had experienced headaches, stomachaches, and But it is undisputed that she never sleeplessness. alleged these or any physical manifestations of her alleged mental injuries. The court of appeals held "that an allegation of mental anguish implicitly raises a claim for the resulting physical manifestations" such that evidence and damages for physical manifestations accompanying mental anguish and emotional distress will be allowed. 906 S.W.2d at 130-31. We disagree. Though we liberally construe the allegations in the petition in determining the duty to defend, resolving any doubt in favor of the insured, Hevden, 387 S.W.2d at 26, we will not read facts into the pleadings for that purpose. National Union Fire Ins. Co. v. Merchants Fast Motor Lines, Inc., 939 S.W.2d 139 (Tex.1997). Accordingly, even assuming that physical manifestations are inseparable from mental anguish in some cases, in the context of determining an insurer's duty to defend we will not presume a claim for physical manifestations when none is pleaded. FN4

FN4. This holding does not affect a party's right to introduce evidence of physical manifestations of mental anguish against a tortfeasor under the "fair notice" rule. See, e.g., State Fidelity Mortgage Co. v. Varner, 740 S.W.2d 477, 479-80 (Tex.App.-Houston [1st Dist.] 1987, writ denied) (noting that "fair notice" requirement of Tex.R. Civ.P. 45(c) relieves pleader of the burden of pleading evidentiary matters with meticulous particularity). Our holding extends only to the duty to defend under the complaint allegation rule.

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In concluding otherwise, the court of appeals relied primarily upon Bulgerin v. Bulgerin, 724 S.W.2d 943 (Tex.App.-San Antonio 1987, no writ). Bulgerin involved an appeal from a jury trial in which the trial court submitted a damage question on "physical pain and mental anguish" for a claim of intentional infliction of emotional distress, when there was no allegation of physical manifestation. Id. at 944-45. There was, however, evidence of the claimant's nausea, loss of menstrual periods, bulimia, and insomnia. Id. at 945. The court of appeals held that the claimant's failure to plead physical pain resulting from the emotional distress did not preclude her from recovering for the physical manifestations because the issue was tried by consent, the variance between the pleadings and proof was not substantial, misleading, or a prejudicial departure from the pleadings, and no special exceptions submitted would have given rise to an amendment to the pleadings. *Id.* The court continued:

The character of the injury pled was such that certain physical conditions and pain could result therefrom. Since physical manifestations of mental anguish or distress were closely interrelated and, in fact, inseparable from mental anguish, they cannot be construed to constitute a new or \*826 different cause of action or a departure from the pleadings.

# <u>Id.</u>

Cowan also refers us to <u>Landreth v. Reed</u>, 570 S.W.2d 486 (Tex.Civ.App.-Texarkana 1978, no writ). In that case, a clinical psychologist was allowed to testify about both the mental condition and physical symptoms of a young girl who had witnessed unsuccessful efforts to revive her younger sister, a drowning victim. <u>Id. at 488-89</u>. The court, in *dicta*, noted that "it has been increasingly difficult, if not impossible, to distinguish between strictly mental and strictly physical ailments, because they each *may* manifest themselves by symptoms relating to the other." <u>Id. at 489</u> (emphasis added). While we do not dispute that mental injuries *may* manifest themselves physically we cannot thereby conclude that a claim for mental injuries *necessarily implies* a claim for physical manifestations.

We disagree with <u>Bulgerin</u> to the extent that it suggests that physical manifestations are inseparable from

mental anguish. On the contrary, by eliminating the need for a party to plead physical manifestations of mental anguish to recover for mental anguish in certain tort cases, this Court has implicitly recognized that physical injuries to the body and mental injuries may be distinct and separate harms. See <u>St. Elizabeth Hosp. v. Garrard, 730 S.W.2d 649, 654, overruled on other grounds by Boyles v. Kerr, 855 S.W.2d 593, 595-98 (Tex.1993).</u>

[10] Our conclusion that a claim for physical manifestations of mental anguish is not implicitly raised by a pleading of mental anguish is also in accord with several other jurisdictions that have addressed this specific issue. See, e.g., Aim Ins. Co. v. Culcasi, 229 Cal.App.3d 209, 280 Cal.Rptr. 766, 777 (1991, review denied) ("Emotional or mental injuries are not inextricably linked to bodily injury."); Interstate Fire & Cas. Co. v. Stuntman, Inc., 861 F.2d 203, 204 (9th Cir.1988) ("Emotional or mental injuries are not inextricably linked to bodily injury under California law."): Garvis v. Employers Mut. Cas. Co., 497 N.W.2d 254, 257-58 (Minn.1993) (concluding insurer not required to assume there were physical manifestations when none were alleged); Knapp v. Eagle Property Management Corp., 54 F.3d 1272, 1285 (7th Cir.1995) (refusing to take judicial notice that depression is often manifested physically, applying Wisconsin law).

Thus, because Cowan did not plead any physical manifestations of her alleged mental injuries, she did not plead a "bodily injury" such that Trinity's duty to defend was triggered. Even if Cowan had amended her pleadings to allege "bodily injury," Trinity contends that coverage would nevertheless be precluded because there was no "occurrence," as that term is used in its policy. We now turn to that issue.

<u>FN5.</u> Because we resolve this case on other grounds, we do not decide whether Cowan's headaches, stomachaches, and sleeplessness, as proved at trial, would be a bodily injury sufficient to invoke Trinity's duty to indemnify.

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[11] Trinity's policy defines "occurrence" as "an accident, including exposure to conditions, which results in bodily injury or property damage during the policy period." There was no "occurrence" under the facts of this case, Trinity argues, because there was no "accident." The term "accident" is undefined in the policy.

II. Occurrence

It is undisputed that Gage intentionally made the copies of Cowan's photographs and showed them to his friends, although Gage testified that he did not intend for Cowan to learn of his actions. Relying on *Republic National Life Insurance Co. v. Heyward*, 536 S.W.2d 549 (Tex.1976), among other cases, the court of appeals held that an "accident" includes the unforeseen and unexpected consequences of otherwise intentional acts and consequently, that an "occurrence" takes place when the resulting injury or damage was unexpected or unintended, regardless of whether the insured's acts were intentional. 906 S.W.2d at 129. Applying this standard, it held that there was an "occurrence" because Gage did not intend that Cowan learn of his actions. *Id.* We disagree.

Heyward, which involved a claim for accidental death benefits under a group life insurance\*827 policy, was principally concerned with whether Bennie Heyward's murder was by "accidental means." Heyward, 536 S.W.2d at 552. Applying what has come to be known as the Hutcherson test, see Hutcherson v. Sovereign Camp, W.O.W., 112 Tex. 551, 251 S.W. 491 (1923), the Court held that whether the killing was accidental is determined from the viewpoint of the insured, that is, whether the deceased should have reasonably anticipated that his conduct would probably bring about his own death. Heyward, 536 S.W.2d. at 554. The Court's main concern was with how Heyward's death might be accidental even though it resulted from injuries intentionally inflicted by another. Id. at 553.

More significant for this case, however, <u>Heyward</u> emphasized that whether an event is accidental is determined by its effect. Thus, the Court held that an effect that "cannot be reasonably anticipated from the use of [the means that produced it], an effect which the

actor did not intend to produce and which he cannot be charged with the design of producing, is produced by accidental means." Id. at 555 (citing International Travelers' Ass'n v. Francis, 119 Tex. 1, 23 S.W.2d 282, 284-285 (1930)) (emphasis added); see also Pacific Mut. Life Ins. Co. v. Schlakzug, 143 Tex. 264, 183 S.W.2d 709, 710-11 (1944) (also citing International Travelers' Ass'n v. Francis ' definition of accident). Rather than supporting coverage in this case, as the court of appeals held, we think that Heyward compels the conclusion that Gage's actions were not accidental.

This holding is also consistent with Argonaut Southwest Insurance Co. v. Maupin, 500 S.W.2d 633 (Tex.1973). In that case, Maupin Construction Company removed dirt from property under an agreement it had with an individual who Maupin mistakenly believed was the property owner. When the true owner subsequently sued Maupin for trespass, coverage became an issue. The Argonaut policy provided coverage for "injur[ies] to or destruction of property ... caused by accident." 500 S.W.2d at 634 n. 1. The policy, in turn, defined "accident" as "occurrence." Id. "Occurrence" was defined as "(a) an accident, or (b) in the absence of an accident, a condition for which the insured is responsible which during the policy period causes physical injury to or destruction of property which was not intended." Id. In rejecting Maupin's argument that the removal of the dirt from the property was an "accident," the Court stated:

The plaintiff's act in trespassing upon the Meyers' property did not constitute an accident. They did what they intended to do by removing the [dirt] from the property. The fact that they were unaware of the true owner of the property has no bearing upon whether the trespass was caused by an accident. The respondent's acts were voluntary and intentional, even though the result or injury may have been unexpected, unforeseen and unintended. We conclude there was no coverage under the policy for damages caused by mistake or error as to the ownership of the property in question. The damage was not an accident or occurrence within the meaning of this policy.

<u>Id. at 635.</u> This Court summarily concluded that <u>Massachusetts Bonding and Insurance Co. v. Orkin</u> <u>Exterminating Co.</u>, 416 S.W.2d 396 (Tex.1967), which

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concerns only whether negligent conduct is an accident, was inapplicable. <u>Maupin</u>, 500 S.W.2d at 634. <u>Maupin</u> involved the tort of trespass, in which the only relevant intent is that of the actor to enter the property. The actor's subjective intent or awareness of the property's ownership is irrelevant. See, e.g. <u>Brannon v. Gulf States Energy Corp.</u>, 562 S.W.2d 219, 224 (Tex.1977) (noting that one who mistakenly claims superior title may be a trespasser in good faith); <u>McDaniel Bros. v. Wilson</u>, 70 S.W.2d 618, 621 (Tex.Civ.App.-Beaumont 1934, writ refd) (holding that "every unauthorized entry upon land of another is a trespass" even if no damage is done and "the intent or motive prompting the trespass is immaterial").

As in <u>Maupin</u>, we conclude that Gage's conduct was not an "accident." He did exactly what he intended to do when he purposefully copied the photographs and showed them to his friends. That Gage did not expect or intend Cowan to learn of his actions is of no consequence to our determination\*828 of whether his actions were an "accident." See <u>Maupin</u>, 500 S.W.2d at 635 (quoting <u>Thomason v. United States Fidelity & Guar. Co.</u>, 248 F.2d 417, 419 (5th Cir.1957)). Nor did Gage negligently invade Cowan's privacy; he intentionally made the copies of her photographs and showed them to his friends. We conclude, therefore, that there was no coverage under the policy for damages caused as a result of Gage's invasion of Cowan's privacy.

Our recent decision in State Farm Fire & Casualty Co. v. S.S., 858 S.W.2d 374, 377 (Tex.1993), which turned on an interpretation of an intentional injury exclusion, does not support a contrary conclusion. Comparing the intentional injury exclusion in S.S. to the definition of accident in *Heyward*, we wrote that "'a person insured against injury effected through accidental means would consider himself insured against such a casualty, since the very purpose of such insurance is to provide indemnity against any fortuitous, unexpected, or undesigned injury." Id. at 377 (quoting Heyward, 536 S.W.2d at 557). This does not necessarily mean, however, that "accidental means" as defined in Heyward and "intentional injury" as we construed it in <u>S.S.</u> are opposite sides of the same coin. Nor are we concerned here with the scope of the intentional injury

Rather, Gage's conduct was not an exclusion. "accident" because the injury to Cowan, the invasion of her privacy, is of a type that "ordinarily follow[s]" from Gage's conduct and the injuries could be "reasonably anticipated from the use of the means, oran effect" that Gage can "be charged with ... producing." See S.S., 858 S.W.2d at 377 (quoting Heyward, 536 S.W.2d at To hold otherwise would inappropriately enhance rather than minimize the moral hazard inherent in insurance. See Kenneth S. Abraham, Distributing Risk: Insurance, Legal Theory, and Public Policy 14-15 (1986) (explaining how insurance inevitably tends to reduce an insured's incentives to maximize loss-prevention measures); see also Connecticut Gen. Life Ins. Co. v. Shelton, 611 S.W.2d 928, 930-31 (Tex.Civ.App.-Fort Worth 1981, writ ref'd n.r.e.).

[12] We also reject Trinity's argument, however, that if an actor intended to engage in the conduct that gave rise to the injury, there can be no "accident." First, this construction of the term "accident" would render surplusage the intentional injury exclusion of many insurance policies. See Forbau v. Aetna Life Ins. Co., 876 S.W.2d 132, 133-34 (Tex.1994) (stating that each part of an insurance contract should be given effect). More importantly, adopting Trinity's approach would render insurance coverage illusory for many of the things for which insureds commonly purchase insurance. For example, consider the hunter who deliberately fires a gun at what he believes to be a deer but is actually a person. Though firing the gun was intentional, the harm can reasonably be characterized as an "accident." Yet Trinity's proposed construction would provide no coverage. We think such a construction would also conflict with our holding that an "accident" includes the "negligent acts of the insured causing damage which is undesigned and unexpected." See Orkin Exterminating Co., 416 S.W.2d at 400.

While older insurance policies defined "occurrence" as "an accident ... which results in bodily injury or property damage neither expected nor intended from the standpoint of the insured," see, e.g., <u>Travelers Ins. Co.v. Volentine</u>, 578 S.W.2d 501, 503 (Tex.Civ.App.-Texarkana 1979, no writ), the definition of "occurrence" at issue contains no such language and the court of appeals erroneously inferred that it did.

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That same "standpoint of the insured" language is now found in the intentional injury exclusions contained in many standard policies. FN6 We note, however, that even under policies with that definition of "occurrence," Gage's conduct would preclude coverage. See, e.g., Baldwin v. Aetna Cas. & Sur. Co., 750 S.W.2d 919, 921 (Tex.App.-Amarillo 1988, writ denied) (deliberate operation of overloaded trucks in violation of state law is not an "occurrence"): \*829 Houston Petroleum Co. v. Highlands Ins. Co., 830 S.W.2d 153, 156 (Tex.App.-Houston [1st Dist.] 1990, writ denied) (exposure to fraudulent promises, false representations, and untrue statements are not "occurrences"); Columbia Mut. Ins. Co. v. Fiesta Mart, Inc., 987 F.2d 1124, 1128 (5th Cir.1993) (fraudulent acts not an "occurrence").

FN6. The Gages' policy excludes coverage for bodily injury or property damage "caused intentionally by or at the direction of the insured." Because we decide Gage's conduct is not an "accident," we do not reach the question of whether the intentional injury exclusion also applies to Gage's conduct.

#### III. No Duty to Investigate Coverage

[13][14] Finally, Cowan argues that, because Trinity did not investigate whether there was a reasonable basis for denying coverage after Gage sought coverage, it cannot complain about the subsequent developments in the Cowan v. Gage suit. To the contrary, under the "complaint allegation rule" an insurer is entitled to rely solely on the factual allegations contained in the petition in conjunction with the terms of the policy to determine whether it has a duty to defend. "The duty to defend is not affected by facts ascertained before suit, developed in the process of litigation, or by the ultimate outcome of the suit." American Alliance Ins. Co. v. Frito-Lay, Inc., 788 S.W.2d 152, 154 (Tex.App.-Dallas Thus, there was no duty to 1990, writ dism'd). investigate coverage under these facts.

Because we hold that Cowan's alleged injuries were not "bodily injuries" resulting from a covered "occurrence," as those terms are defined in Trinity's insurance policy, we reverse the judgment of the court of appeals and render judgment that Cowan take nothing.

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